



### PREAMBLE

Kilifi County Referral Hospital and its staff is committed to achieve optimal Mental Health status and capacity of each individual through provision of quality preventive, promotive, curative and rehabilitative & referral Mental Health services to all clients with dignity and professionalism.

### VISION

A department where Mental Health is valued and promoted, Mental Health conditions and disability are prevented and persons affected are treated without stigmatization and discrimination in a culturally responsive manner.

### MISSION

To provide and participate in provision of integrated high quality promotive, preventive, curative and rehabilitative Mental Health services that are acceptable, affordable, equitable, accessible and sustainable to all Kilifi community members.

## SERVICES OFFERED AT KILIFI COUNTY REFERRAL HOSPITAL

SERVICES RENDERED	TIME TAKEN	USER CHARGES (KSHS)	PATIENT/CLIENT REQUIREMENTS
Registration	10 minutes	Kshs 100   Under 5 years – free	Clients' book
Triage	10 minutes	FREE	Clients' book
Consultation	45 - 60 minutes	100/=	Clients' book and receipt
Revisit /refill	15 minutes	50/=	Clients' book and receipt
Psycho social support	30 minutes	FREE	Clients' book
Admission	10 minutes	FREE	Admission file
<b>Counselling</b> • Family therapy • Individual counselling • Group counselling • Addiction counselling	45 - 60 minutes	100/=	Clients' book and receipt
Mental status assessment/ Forensic evaluation (Court mandated)	45 - 60 minutes	FREE	Clients book
Mental status assessment with an intention of acquiring firearms	45 - 60 minutes	5,000/=	Official receipt
Disability assessment	30 minutes	500/=	Identification documents and relevant medical reports
Rehabilitative Services	45 minutes	Ksh 200 Assessment Revisit Ksh 50	Clients' book and receipt
Pharmacy	As per department 10 minutes	As per prescription	Prescription and clients' book
Laboratory	As per department	As per the test/ investigation	Client's book, lab request and receipts
Injection	5 minutes	Ksh 35 – Ksh 2,070 Depending on the prescription.	Client's book
Referral within KCH	10 minutes	FREE	Client's book
Mental Health Targeted Outreaches	1 Day	FREE	On notice

### WORKING HOURS:

Monday - Friday - 8:00am – 5:00pm

### FEEDBACK/COMPLAINT MECHANISM

Kilifi County Referral Hospital Mental Health Department welcomes feedback and suggestions for improvement of their services through the following contacts:

Nursing officer in-charge  
Cellphone: 0721342794  
Department of Health Services  
P.O. Box 9 – 80108, Kilifi

Email; kilificountyhospital@yahoo.com