

NYERI COUNTY DEPARTMENT OF HEALTH
NYERI COUNTY REFERRAL HOSPITAL



MENTAL HEALTH UNIT:
INPATIENT SERVICE CHARTER

SERVICES	PATIENT /CLIENT OBLIGATIONS	COSTS IN KSHS.	AVERAGE WAITING TIME
Admission inpatient (Inpatient care)	<ul style="list-style-type: none"> Admission file from OPD Admission Forms 	250/= [File]	1 Hour
Inpatient Care – Daily Charges <ul style="list-style-type: none"> Psychiatric nursing care Occupational therapy Ward Round Psychosocial services/counselling Pharmaceutical and Non- Pharmaceutical Accommodation and Food 	<ul style="list-style-type: none"> Inpatient Patient/relative cooperation 	<ul style="list-style-type: none"> 1,400/= NHIF cover Waiver 	Upon Admission
Liaison consultation reviews	Admission in other Hospital Wards		Weekly Ward Rounds
Electro Convulsive Therapy (ECT)	Pending		

MENTORSHIP & TRAINING FOR DEPARTMENT STAFF AND MEDICAL STUDENTS
Mentorship
Continuous Medical Education
Participate in Yearly mental health workshops & trainings

WORKING HOURS: Every Day, 24 hours
FEEDBACK MECHANISM; For enquiries, complaints, and questions, please contact the Hospital Medical Superintendent through the official contact details below:

Medical Superintendent Nyeri CRH
 P.O. Box 27- 10100, Nyeri | Tel: 0724 249 693
 Email: pghnyeri@yahoo.com

You can also contact the Customer Care Desk in the Hospital (0724 249 693); drop your message inside any of the Suggestion Boxes that are available within the Hospital, or you can ask to talk directly to the Person In-Charge of the Unit.



HUDUMA BORA NI HAKI YAKO

